

Developing a Culturally Secure AOD Sector Accreditation Framework

2011 ATCA Conference



Developing a Draft Framework

- Project commenced July 2010
- Based on the WA AOD Quality Framework
- Draft Standard and Interpretive Guide developed and endorsed by Reference Group
- Comparison with other Standards used in the Sector:
 - ISO 9001:2008
 - RACGP Standards 4th Edition
 - QIC Standards 6th Edition
 - ATCA Therapeutic Communities Standards

Draft Standard for Culturally Secure Practice (AOD Sector)

PE 1: Defining and Understanding the Target Community

1.1 Understanding Community Needs

PE 2: Rights and Responsibilities

2.1 Statement of Rights and Responsibilities

2.2 Consumer Rights and Responsibilities Policies and Procedures

Draft Standard for Culturally Secure Practice (AOD Sector)

PE 3: Consumer Focussed Practice

- 3.1 Support for Consumer Involvement at all Levels of the Organisation
- 3.2 Development, Utilisation and Review of a Consumer Needs and Satisfaction Survey Tool and Consultation Processes
- 3.3 Interaction Qualities
- 3.4 Non-Discriminatory Practice and Equitable Access
- 3.5 Client Number Management and Referral

Draft Standard for Culturally Secure Practice (AOD Sector)

PE 4: Evidence Based Practice

4.1 Entry Criteria

4.2 Screening, Assessment and Service Matching

4.3 Inter-Agency Referral

4.4 Clinical Pathways Planning

4.5 Service Approach

4.6 Harm Reduction Information

4.7 Outcome Review

Draft Standard for Culturally Secure Practice (AOD Sector)

PE 5: Staffing, Development and Support

5.1 Staff Qualifications and Experience

5.2 Personnel and Team Development

5.3 Compliance with Relevant Legislation

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PE 6: Agency Management

6.1 Contractual Compliance

6.2 Defined and Documented Roles and Responsibilities

6.3 Financial Management

6.4 Risk Management

6.5 Human Resource Management Policies and
Procedures

6.6 Data Management

6.7 Organisational Planning Process

6.8 Partnership and Integration

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PE 7: Organisational Governance

7.1 Defined and Documented Roles and Responsibilities

7.2 Financial Management

7.3 Monitoring Performance

7.4 Organisational Planning Process

Consultation

Draft Standard and example Interpretive Guide released for consultation on the WANADA website on 11 March 2011

<http://www.wanada.org.au/Inner-Text/culturally-secure-accreditation-framework-consultation.html>

Consultations held with agencies in WA, NSW, ACT, TAS, SA and QLD so far

Consultation

Written responses to the draft framework can be sent to:
rebecca.macbean@wanada.org.au

Verbal responses to the draft framework can be provided to Rebecca MacBean by calling 0458 790 817

Consultation period closes 30 June 2011

Where to from here?

- Complete consultation
- Pilot of the Standards
- Pilot of the Accreditation Process
- Recognition by JAS-ANZ