

Street Cred
EQUALITY ACTION GROUP

noffs™



LGBTQI youth

- Higher rates of suicide attempts/ completions and self harm.
- 25 % of homeless young people
- 50% problems with substance use and dependency.
- Discriminated by services- perceived or real

Minority stress effect

- Minorities experience stigma at greater rates than majority.
- There are layers of stigma amongst LGBTQI- drug use, gender identity, gay sex, injecting, sex for \$ or trade, HIV
- Cultural differences



Service Use

- Poor social connections
- Resistance to accessing mainstream services
- Concealment of self due to fear of discrimination, victimisation and bullying (34% of the community did not disclose sexuality/gender when accessing services)
- Forced 'outing'
- Less continuity in care

Our purpose

- To be known as LGBTQI friendly
- For those Young People already struggling with their sexual identity to feel safe, respected and not judged in our services.
- Not to be tokenistic



Equality Action Group

- Street Cred
- Young people as a part of the group



LGBTQI Services

- Visited Queer friendly services at each of the sites.



Changed our vernacular

- We work with diverse genders and sexualities



Spaces and Amenities

- GLBTQIA posters/flags/ 'safe space' stickers
- Rainbow walkways/stairs at services
- Gender Neutral bathrooms



Systems and Social Media

- Computer systems GLBTQIA friendly
- Update Website and Social Media pages with Safe Space logo.
- Safe Schools Groups with Young People- This promotes anti-bullying. Inclusive sex education.
- Pronouns

Therapeutic Community

- Used the TC as method to run house meetings when there was homophobia, transphobic and heteronormative issues.
- Conflict resolution.



Staff training

- LGBTQI awareness training for all staff
- Item at team meetings
- Using PALM indicators as discussion points i.e. what does our safe space sticker mean.



Connecting YP

- Source out queer friendly services for young people to connect with.



Rainbow Tick Standard

- The Rainbow Tick supports organisations to understand and implement LGBTI inclusive service delivery and reassures LGBTI consumers and staff that *Rainbow Tick* organisations will be aware of, and responsive to their needs.



Street Cred Film

