



TC Training Course receives huge support

The ATCA's TC Training Course has just come to an end in Perth – marking the completion of three highly successful courses in Sydney, Melbourne and Perth, and with 80 participants having completed the training over the past four months. Across all training, participants have come from a range of services and roles – from program managers and Directors to case workers, outreach and youth workers, those working in detox and with opioid substitution programs, counsellors and support workers. This variety of roles and services has provided us with the opportunity for rich discussion and learning.

While participants in Sydney came from eight ATCA member services, the Melbourne cohort were drawn from services that are part of the Victorian Government's recent \$53 million funding initiative, which will deliver 100 new alcohol and other drug residential rehabilitation beds across the state. This, along with other initiatives, will double the number of beds currently available to the Victorian community.

The beds are being provided as part of a wider package to address drug problems in Victoria, including new service models for complex clients and work to tackle poor quality or unsafe service provision. To support the 100 new beds, the Department of Health and Human Services (DHHS) has funded 92 training places in the TC Training Course.

Along with ATCA Members Odyssey House Victoria, Windana Drug and Alcohol Recovery and YSAS Birribi, we were delighted to welcome staff from Turning Point's Wellington House to the first Melbourne training course. In the next TC Training Course, staff from Western Health and the Salvation Army's Bridge Programme have also received funding to attend.

The key aim of the course is to support AOD practitioners and others working in the residential AOD field to develop knowledge, attitudes and skills that can

be applied in the TC or Residential Rehabilitation Services (RRS) context. The course is suited to those who have a base qualification and/or knowledge of dependency-related practice and who wish to further develop knowledge and skills, particularly in group work.

The program comprises six modules and a supervised practicum:

- Module 1. Course orientation and Overview of the TC
- Module 2. Community as method
- Module 3. TC structure, organisation and environment
- Module 4. Relationships in the TC
- Module 5. Staff roles and responsibilities and rational authority
- Module 6. Group work, community tools, work as therapy & continuing care
- Module 7. Supervised practicum

Over six-months of training, each participant completes:

- 48 hours of face-to-face learning facilitated by skilled trainers.
- a 40-hour supervised professional skills practicum in a TC
- 12 hours of self-directed learning.
- Online training in cultural competence.



Participants in the WA training program held at Cyrenian House

The practicum may be completed in the person's own TC, or alternatively, a staff exchange could be organised between participants and TCs to provide a wider experience.

Participants are actively involved in the training, and in Melbourne a number of interesting ice breaker and morning meeting exercises and activities were introduced to the group. There was a great deal of enthusiasm, laughter and enjoyment – along with a good deal of learning.



In June, we will be going first to Brisbane and then Melbourne and Adelaide. Registrations are open, should be completed on line at:

<https://www.surveymonkey.com/r/986Y5PR>

We have also had queries about taking the course to other locations – including Canberra and Northern Territory. We require a minimum of 24 participants, and the course works best if a number of services are involved. Please contact Lynne if you are interested.



Brisbane - Workshop block dates:

June 13, 14, 15; and July 23, 24, 25.

Venue: Salvation Army Recovery Services: Moonyah



Melbourne Workshop block dates:

June 18,19,20; and
July 30,31,
August 1.

Venue:

Treacy Centre, 126 The Avenue Parkville, Melbourne



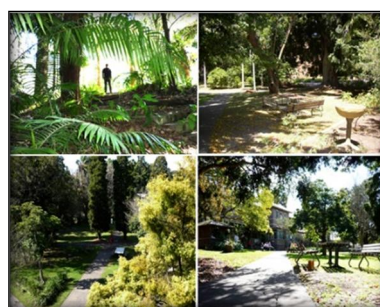
Adelaide

Workshop

block dates:

June 25, 26, 27;
and
August 7, 8, 9.

Venue: International Visualisation Centre (IVC)
19 Young Street, Adelaide



Sydney – this follows the ATCA Symposium in Sydney on Monday September 17 at the Salvation Army, Elizabeth St. Surry Hills

Workshop block dates:

September 18,19,20; and
October 30, 31, November 1

Venue: WHOS, Rozelle

This is a unique training opportunity. The TC Training Course has been developed to assist in expanding the potential 'TC work-ready' workforce pool and we look forward to welcoming participants to one of the courses in the coming months.

ATCA Symposium

This year, ATCA's concentration on workforce development is in the TC Training Course, which is being rolled out across Australia – and with further courses also planned in New Zealand. The ATCA Conference will therefore be replaced this year with a one-day symposium – to be held in **Sydney on Monday 17 September.**

The theme for the Symposium is: **Latest Trends – You tell us!** We are wanting hear from you, our members, about what you are doing – in community and prison-based based TCs, day programs, outclient services – and in the range of programs and initiatives in which you are currently involved.

We will also be showcasing the **SONAR study**, which is the largest TC-based research project ever run in Australia, tracking over 300 TC residents from admission for up to 12 months to understand

changes in social networks, social identity, and the impact on recovery using a broad range of outcomes. Funded by the Australian Research Council, the study involved collaboration between a number of research centres and TCs across the eastern states, including:

- Odyssey House Victoria, Windana, Mirikai LLW, Logan House LLW, and The Buttery
- Turning Point, Monash University, Deakin University, University of Queensland, and Sheffield Hallam University

The project used an innovative tool to get a picture – literally – of each person's social world at three time points, and this has shown promise for use as a clinical tool.

Two members of the SONAR research team – Melinda Beckwith, independent researcher and Social Science PhD Candidate with Turning Point and Monash University, and Associate Professor Petra Staiger from the School of Psychology at Deakin University – will present the keynote session. Together, they will explore key findings from the SONAR study and discuss the therapeutic implications, before introducing this engaging clinical tool in a hands-on workshop.

The Call for Abstracts will be out soon – this is your advance notice to get your thinking caps on and to start developing your ideas for presentation.

Mark the date in your diary – Monday 17 September.
The Salvation Army, Elizabeth St, Sydney.



WFTC 2018 Conference Website
Now LIVE - <http://www.wftc2018.org>

On behalf of the 27th WFTC 2018 Conference Organising Committee, I have the pleasure of providing you the Website details of the WFTC Conference to be held later this year (October 2018) in Bangkok, Thailand.

As WFTC Federation partners I am requesting that your Federations takes a lead in distributing this

information to your members that we get as much coverage amongst your membership as possible.

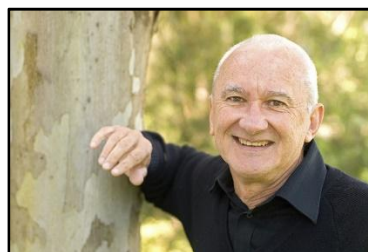
The Scientific Committee has been formed and the call for abstracts is now open.

Aside from the conference consisting of Plenary, Major and afternoon topic sessions; a professional training session will be offered on the last day, the Thursday (if enough interest is shown – so please express your interest in the area provided during the registration process). On the same afternoon a tour of the largest TC in Thailand (Princess Mother National Institute on Drug Addiction Treatment) is offered, maximum 50 delegates - so it's a "first in gets the seat on the bus" situation.

We have block booked discounted rooms at the Conference Venue hotel and the Hotel Booking Codes are included on the website.

On behalf of the WFTC Conference Committee, we look forward to your support and hopefully see you in Bangkok.

Garth Popple
WFTC Conference Chair
WFTC Deputy President
World Federation of Therapeutic Communities (WFTC)



The ATCA Standard
Barry Evans,
Project Officer

Welcome to the sixth edition of this column on the ATCA Standard and Certification.

In the last edition of this column I focused on the Certification process and the sequence of events that follows when you engage a Certifying Assessment Body (CAB) to audit your organisation. When you are engaging a CAB it is important to be mindful of the fact that the ATCA Standard relates to therapeutic communities and residential rehabilitation services only.

Many ATCA members offer other services to the community in addition to the therapeutic community or residential rehabilitation service they

provide. For example, aftercare houses, various types of outreach programs and detox units are just some of the range of services that organisations offer to the community.

It is important to remember when providing information to the CAB that informs their quote to conduct the audit, that you only provide information about the TC or residential rehabilitation service that you want reviewed. The ATCA Standard does not cover the other services and you may inadvertently give the wrong impression about the size of the audit (and the subsequent cost of conducting the audit) if you are not clear on what services are to be audited when you engage the CAB.

The CAB may not be aware of the different types of membership available to ATCA members and they are not required to notify ATCA of your certification outcome. It is up to the organisation being audited to notify ATCA of its successful certification if it's membership is to be approved. Providing precise information to the CAB is important for another reason apart from getting an accurate quote. If your organisation provides a number of therapeutic communities and you are seeking Group Membership of ATCA, then it will be important to identify to the CAB that this is your intention and that the scope of the audit should cover all TCs that you intend to include in your Group Membership. The Health Services Scheme which informs the ATCA Standard makes provision for this situation:

P1_B.3.1 The client's policies and procedures relating to its services shall be centrally administered under a centrally controlled plan and be subject to the client's self-assessment process. All the sites and/or outlets (including the central office) shall have been subject to the client's self-assessment process before the CB starts its audit.

P1_B.3.2 The client shall demonstrate that it has established a single system of policies and procedures relating to its services that complies with the standards and that the entire network of sites and/or outlets meets the requirements of the standards⁽¹⁾

It may be that the audit of all sites takes place over the life of the cycle, this will depend on the location of the sites and how the CAB decides to conduct the audit.

Data and the Standard.

Expectations 4 and 11 of the ATCA Standard relate to the collection and utilisation of data in the organisation; for monitoring resident progress in treatment as well as informing service development and contributing to the promotion of the sector through research. The regular and accurate collection of data can be time consuming and sometimes expensive for organisations, but it is an important addition to service delivery that benefits the organisation and the sector as a whole, in the long run.

Organisations can demonstrate that they are conforming to these Expectations by routinely collecting information such as resident satisfaction surveys, or psychometric test results periodically gathered as a resident moves through the program. The aggregation of de-identified data on treatment outcomes that has been routinely collected whilst a resident is in treatment informs program development as well as providing an important feedback mechanism for staff. In the bigger picture it can help to raise the profile and the efficacy of the TC model and contribute to a greater appreciation of therapeutic communities. However no matter what data is collected it needs to reliably and regularly collected in order to populate a database.

Expectation 11 of the Standard is all about Good Practice in the area of data collection and utilization. This Expectation is about data collected by the organisation and used for a range of purposes including program development, promotion of the TC model and reporting to funding bodies and other stakeholders. Good Practice is over and above the standard requirement of the Performance Objectives and Expectations.

Organisations can elect to have Expectation 11 included in the audit as Good Practice in the advancement of the sector through research. What ever your organisation can do to collect and interpret data related to the successful treatment of program participants will contribute to Good Practice.

Reference:

- (1) JAS-ANZ Health Services Scheme. Part 1 - Common requirements for bodies certifying Human Services. 9 September 2012

MONASH UNIVERSITY SURVEY INVITATION

**** Chance to win an Apple iPad OR Amazon Voucher valued at over AUD\$400 ****

If you work in drug and alcohol treatment in any role, Monash University invites you to participate in a short anonymous online survey that explores your views about alcohol and other drug addiction and its treatment.

The anonymous survey will take approximately 10 minutes to complete.

After completing the survey, you will be invited to enter your details to enter the prize draw for an Apple iPad OR Amazon Voucher valued at over \$400 Australian Dollars.



ATCA Quality Portal

A quality management system for therapeutic communities and residential rehabilitation service providers

The ATCA Quality Portal is an easy-to-use system that helps you manage quality, risk and compliance. The Portal includes the new ATCA Standard for Therapeutic Communities & Residential Rehabilitation Services, as well as the main sets of community services and health standards.

KEY FEATURES

- **Self-assessment against standards**
Complete self-assessments against the criteria (indicators) of a set of standards. As you work through each assessment, the portal will identify gaps and let you know what the organisation needs to do to achieve completion.
- **External reviews and accreditation**
Prepares your organisation for external review and accreditation, with the ability to submit your results and evidence online.
- **Automatically generated Work Plans**
As you complete assessments, a Work Plan is automatically generated based on the actions required to meet the standard. You can edit and allocate tasks, set due dates and email reminders.
- **Schedule email reminders**
Set email alerts as due-date reminders in your work plan or registers.
- **Risk, compliance and quality registers**
Create, edit and customise registers for risk management, compliance and other quality monitoring. You can tailor registers to your organisation's needs.
- **Document Library**
Upload and manage pre-existing or newly completed documents, then link them to action items to provide evidence of compliance to external reviewers.
- **Immediate solution to multiple standards**
Cross-referencing with all other sets of standards means you can complete multiple sets of standards by completing a single set.
- **Progress tracking**
Displays graphs showing your organisation's progress against industry benchmarks.

KEY BENEFITS

- Increases service delivery capacity.
- Manages and monitors risk and compliance.
- Undertakes gap assessments.
- Work directly online – no need for paper-based reporting.
- A standards update and alert service keeps you on top of changes.
- Builds staff and organisational capacities.
- An immediate solution to multiple standards.
- Red-tape reduction.
- Increases productivity and saves up to 80% of time.

"The SPP has reduced our reporting time significantly. The system is intuitive, I found my way around quite easily."

Ronnie Voigt,
Drug Education Network

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Discount
for ATCA
members

THE ATCA QUALITY PORTAL IS A
TAILORED VERSION OF STANDARDS
AND PERFORMANCE PATHWAYS



Click this link to complete the survey (or copy and paste it to your browser):

https://monash.az1.qualtrics.com/jfe/form/SV_bPoKsjjJdzjdrsV

If you have any questions about your participation in this research project, please contact Mr Tony Barnett (PhD Student) at Monash University (email: anthony.barnett@monash.edu). This study has been approved by the Human Research Ethics Committee of Monash University (Approval Number 2017-6494).

TC Employment Opportunities: The Salvation Army - William Booth House and WHOS Rozelle



Reference Number 12509

Position Title **Program Director - Recovery Services**

Employment Type	Permanent Full Time
Organisation	Social Services
Location	William Booth House Recovery Services Centre
Award/Enterprise Agreement	Soc Cmnty Hm & Dis Svcs
Position Summary	
Contact Person	Melissa Hughesdon
Closing Date	22/05/2018

Program Director - William Booth House (Surry Hills)

- Full Time, Permanent position
- Surry Hills location
- Work for an organisation that really makes a difference

Who We Are

William Booth House is a part of The Salvation Army, an international movement which is an evangelical branch of the universal Christian Church. Our message is based on the Bible; our ministry is motivated by love for God. The mission is both spiritual and practical, encompassing the preaching of the Gospel of Jesus Christ and the alleviation of human suffering and distress without discrimination.

William Booth House offers a rehabilitation programme for those wishing recovery from addiction; our services include withdrawal management, residential treatment and community-based treatment.

The Role

We are currently seeking an experienced Program Director to join our team.

Duties include managing service delivery including assessment and referral, case management, withdrawal management, education and other supports are provided in accordance with TSA guidelines with the purpose of achieving the mission of The Salvation Army. The role also includes providing support to and overseeing the work performance of the service delivery team whilst ensuring a person led approach is used.

What we are seeking from you?

- An appreciation of and the ability and willingness to promote, support and model the values and ethos of The Salvation Army and to facilitate pastoral support where required
- Minimum **tertiary/degree** level qualifications within the Alcohol and Other Drugs, Community Services or Social Work sectors or similar discipline
- At least three (3) years leadership experience
- Extensive knowledge of AOD, Community Services and Health Sectors
- An understanding of the issues faced by people experiencing AOD use related issues, mental ill health and other disabilities
- Experience working in collaboration with other organisations to develop and tailor programs to meet participants' needs

Please provide a resume noting your related qualifications and experience and please incorporate a cover letter addressing the key selection criteria.

We will be reviewing applications as they are received, and it is possible that the successful candidate will be selected prior to the advised closed date. Please don't delay your application!

How to Apply - External Applicants

<https://salvos.mercury.com.au/ViewPosition.aspx?id=1fa9xdw4bG8=&jbc=ere>

1. Click the 'Apply Now' button
2. Click the 'Register & Apply' button to complete the online form and application

How to Apply - Current Salvation Army Employees

1. Click the Apply Now button
2. Click 'Login & Apply' button
3. If you do not have a password, click the 'Forgotten password or username' link.
4. Enter your payslip email address and follow the prompts
(If you experience difficulties, please contact your local HR team).



Project Support Officer – WHOS Administration

We Help Ourselves (WHOS®) are one of the largest drug and alcohol Non Government Organisation treatment providers in Australia. We offer a wide range of evidence-based therapeutic and support programs and services to benefit individuals with substance use and associated issues.

We are seeking an experienced Project Support Officer to join our team of professionals. This dynamic role would suit a well organised, strong project focused individual who is efficient, has an eye for detail and enjoys managing multiple priorities, utilising sound judgement, discretion and initiative.

This is a full-time, long term career opportunity with a remuneration package based on experience and sound track record and in accordance with the Social Community, Home Care & Disability Services Industry Award 2010. A standard week will see you working 38 hours, Monday to Friday. The head office is conveniently located in the inner suburb of Sydney (Lilyfield) with close access to public transport and onsite car parking.

The successful applicant will be providing high level project administration and support to the Projects Manager and will be responsible for:

- Supporting the Project Manager with documents review and drafting, report templates preparation, filing, research, data analysis, and planning.
- Supporting the Project Manager with data entry and analysis.
- Maintaining and updating organisational policies and procedures manual, forms, MoUs.
- Participating in processes established to evaluate organisational performance
- Providing administrative support with meeting coordination including booking of meeting rooms, use of facilities (e.g. video conferences)
- Detailed minute taking and distribution.
- Assisting in “events management” including conferences, training workshops, and fundraising events.
- Undertaking special tasks on an ad hoc basis, as required.

Skills and Experience

Applicants must be able to demonstrate through their CV and, covering letter and subsequent referee documentation and checks that they meet the following selection criteria:

- Certificate IV or higher in Project Management or Business Administration.
- Minimum 2 years experience working in a similar positions
- Proficiency in Microsoft Office (including Outlook, Word, Excel and Powerpoint)
- Extensive experience in managing and prioritising multiple tasks and projects
- Highly developed verbal communication and negotiation skills
- demonstrated ability to interpret and analyse statistical information, provide sound advice, options and recommendations
- Evidence of producing high quality and concise documentations and reports.
- Proven ability to prioritise and work to deadlines
- Willingness to work as part of a team as well as independently
- Demonstrated effective analytical and problem solving skills

Experience with policy writing in the AOD or a related field would be beneficial.

Please note, to apply for this position, you must have the right to work in Australia and be willing to provide a current National Police Clearance.

Please forward a covering letter addressing Selection Criteria and your CV and referees to Olga Shafalyuk, WHOS on email: admin7@whos.com.au using the subject line: Project Support Officer Position

Aboriginal and Torres Strait Islander People are encouraged to apply.