

LGBTQI youth

- Higher rates of suicide attempts/ completions and self harm.
- 25 % of homeless young people
- 50% problems with substance use and dependency.
- Discriminated by services- perceived or real



Minority stress effect

- Minorities experience stigma at greater rates than majority.
- There are layers of stigma amongst LGBTQI- drug use, gender identity, gay sex, injecting, sex for \$ or trade, HIV
- Cultural differences



Service Use

- Poor social connections
- Resistance to accessing mainstream services
- Concealment of self-due to fear of discrimination, victimisation and bullying (34% of the community did not disclose sexuality/gender when accessing services)
- Forced 'outing'
- Less continuity in care



Our purpose

- To be known as LGBTQI friendly
- For those Young People already struggling with their sexual identity to feel safe, respected and not judged in our services.
- Not to be tokenistic



Equality Action Group

- Street Cred
- Young people as a part of the group





LGBTQI Services

• Visited Queer friendly services at each of the sites.





Changed our vernacular

• We work with diverse genders and sexualities





Spaces and Amenities

- GLBTQIA posters/flags/ 'safe space' stickers
- Rainbow walkways/stairs at services
- Gender Neutral bathrooms





Systems and Social Media

- Computer systems GLBTQIA friendly
- Update Website and Social Media pages with Safe Space logo.
- Safe Schools Groups with Young People- This promotes anti-bullying. Inclusive sex education.
- Pronouns



Therapeutic Community

- Used the TC as method to run house meetings when there was homophobia, transphobic and heteronormative issues.
- Conflict resolution.





Staff training

- LGBTQI awareness training for all staff
- Item at team meetings
- Using PALM indicators as discussion points i.e. what does our safe space sticker mean.





Connecting YP

• Source out queer friendly services for young people to connect with.





Rainbow Tick Standard

 The Rainbow Tick supports organisations to understand and implement LGBTI inclusive service delivery and reassures LGBTI consumers and staff that Rainbow Tick organisations will be aware of, and responsive to their needs.



Street Cred Film



