



ATCA Conference a great success

After a five-year absence, the ATCA membership came together in Sydney from Tuesday 31 October to Wednesday 2 November for the 34th ATCA conference, with 150 people attending over the three days. It started with the Acknowledgement of Country and performance by The Glen Dancers, which became participatory – to the delight of the audience.




While ATCA had hosted a Symposium in Brisbane in 2022, the last time the membership had met in a conference setting was in Adelaide in 2019 – in pre-Covid times.



There is nothing quite like the TC family – and the joy in seeing each other again from across Australia and New Zealand, was evident. It was a jam-packed

conference program, with the Conference Advisory Committee working to ensure the opportunity for ATCA members to present and share their information on initiatives, research and developments over the past five years.

The Conference earned 3.6  out of 4 on the Conference Satisfaction Survey, which was completed by attendees in the week following the conference, with



64.10% of respondents rating the conference as “Excellent” and a further 33.33% stating it was “Good”. Importantly, all respondents stated it either “Exceeded” or “Met Expectations”, and 97.56% of people felt the conference themes of *Inclusion. Innovation. Impact. Sustainability.* had been met either “Very Well” or “Well”.

Finding the balance is always the challenge for any conference – with many things needing to be considered. This includes timing of sessions, balance between plenary and breakout sessions, site visits that can take in regional TCs as well as metro sites – with the need for travel time cutting into the time spent at each program.



So, what did people LIKE about this year’s conference?

“Enjoyed the tours, and ability to meet others from a wide

variety of TC’s...Enjoyed learning about the valuable work other TCs are doing... The opportunity to visit TCs, network and hear about impact across services... Speakers and range of topics were excellent...The tour was very interesting...Some of the key notes were also very interesting...Great opportunity to meet other like minded people sharing best practice...Lots of innovative speakers discussing their services, very informative and inspiring...Great opportunity for workers and leaders to hear what others are doing, speak to those that understand the TC theory model and method...The acknowledgement of lived experience workers needing to be more recognized, seen and supported...I liked how informative the sessions were, I had taken away some very valuable information and insights into the innovation within the therapeutic communities...”

There were some sessions and speakers that stood out more than others – both in the keynote and breakout sessions.



"It was great to hear from the different TCs around AUS and NZ. The innovation and outcomes of programs was really helpful for me in ideas for our region... Loved the

presentation on Recovery Capital. Also how we can be flexible with client complexities, what resources can we implement to make our services more available... The yarning circle break out session was also very powerful and informative... I have a wider lens on the opportunities and innovative approaches other TCs are taking which will be useful as we review our programmes and approaches..."



There is always the concern with breakout sessions that going into one, means you miss out on what is happening in another.

"It was unfortunate that some of the breakout sessions I wanted to attend clashed with others but that can't be helped..."

The conference organisers had so many wonderful abstracts submitted – and wanted to include as many as possible – and so, for this reason, decided to place many of the papers into the main keynote sessions – so everyone could hear them – and choices around breakout sessions



could be minimised. It also recognised that what our own people are doing is important, innovative, interesting – and conference delegates over many

years have asked for fewer “experts” sessions, and more about what other TCs and residential services are doing – noting the desire to learn from each other.

In this regard, the first session of the conference, on *Inclusion*, stood out for many people.



"The cultural sessions - from Aboriginal and Māori perspectives. Learning that what works for them can also work for us... Their inclusive approach is what

we all need to embrace and understand better and it inspired me to make more of an effort to reconnect with Indigenous people and communities... The work with CALD communities - engaging presentation (loved the interactive nature of it) and amazing work being done in this space, take home messages for everyone from this presentation!"



The feedback has included valuable suggestions about delegate participation – and some of the sessions offered this – the Yarning Circle and Lived and Living Experience Workshop and some of the breakout sessions that invited more “workshopping” and less didactic presentations were particularly noted. Also highly endorsed were the sessions on Innovations within our TCs and the programs that are being offered in custodial settings in both Australia and New Zealand.



In terms of impact on work practice, 31.71% felt the conference would impact their work practice “Very

much", 48.78% felt there was "Quite a bit" of impact and 19.51% felt their workpractice was "Somewhat" impacted by the conference.

"I brought back a lot of ideas around ways to engage with local Aboriginal community and culture to include in our programs...Inspired around the inclusion of education programs and possible partnerships there and interested in meeting needs of cohorts such as over 65 and CALD...It has opened my eyes up to how the TC model can apply to other settings such as prisons...Knowing that the TC model



is transferrable and seeing the success it has brought people has reconfirmed that the model works...I am aware of

innovation within this industry as a result of the conference and will continue to advocate and reaffirm the TC model in my workplace... I think it gave me a greater picture of the entire industry, and the importance, standards and quality of work of TCs in Australia and New Zealand...It's given me a greater sense of achievement and I think a renewed passion for my work...Providing more practical scenarios...It has refreshed my team on the TC model and shown us some innovations we can adapt to our TC setting...I took away some really good ideas, particularly around outcome measures and the ageing population..."



We were delighted to see that 92.68% of respondents would attend another ATCA conference, and the same number would recommend an ATCA conference to others.



Past conferences have included a half-day on the final day, which more easily allows for travel back home. Again, there is a balance here – and it is

largely financial. A further half day increases venue

costs, and raises the registration fee, and often the costs to ATCA member organisations through backfill. However, the valuable feedback through the satisfaction survey provides an opportunity to consider the program in Melbourne next year, and in New Zealand in the following year.

ATCA members recognise the champions in their services

The ATCA Awards ceremony was this year held on the final day of the conference and recognised the valuable contribution and longevity of staff and volunteers within ATCA Services. As not everyone was able to attend, some of these awards are now being presented "back home". To everyone who was honoured – we congratulate you, and thank you for your contribution.

10-20 YEAR RECOGNITION AWARDS

AGGIE KENT - ODYSSEY HOUSE NSW, supports Families treatment planning of participants within both the Parents and Children Program and Parents in contact program. She is a lived experience Case Manager at the Odyssey Family Recovery Centre whose integrity and passion, which she brings to her role, helps to facilitate the recovery of those she supports.

CHRIS MOORE - ODYSSEY HOUSE NSW, is a Senior Residential Support Worker, who works to ensure the smooth running of in the Ingleburn and Eagle Vale facilities. Chris has always shown strong leadership qualities and is a role model to many.

GEOFF COMPTON - ODYSSEY HOUSE NSW, is a Residential Support Worker, ensuring the smooth running of the Odyssey House TCs. He works as part of a multidisciplinary team to ensure appointments are met and the timetable supported. He is passionate in his approach, and fiercely protective of the fundamentals and values of the Odyssey Program.

GREG HUGHES – ODYSSEY HOUSE NSW, has been facilitating the Industrial Technology - Woodwork curriculum for 18 years at Odyssey College, offering residents the opportunity to develop essential skills, find both time and patience to embark upon and complete a task, and rebuild relationships with family members through the making of bespoke gifts. He has a wonderful sense of humour which resonates with all those within the TC and also leads the Odyssey Choir with enthusiasm and a sense of pride.

JENNIFER MYER - ODYSSEY HOUSE NSW, provides specialised assistance to Odyssey residents, particularly those with additional needs around mental health and mental distress, specialised AOD supports, experience of trauma and similar. She has been working with Odyssey for over 12 years, and her contribution to the TC movement has been integral in the management of complex clients. Her knowledge, experience and ongoing support is very much appreciated within the TC.

MATTHEW RAMPLING - ODYSSEY HOUSE NSW, works within the medical unit to support the clients with their journey of recovery, and in particular with their first steps of withdrawal, which is often the hardest and biggest step to make. His role is to support both clients and nursing staff and his contribution, dedication to the residential community, and his investment in the TC - having lived it himself - makes him an amazing support for clients starting their recovery journey.

NICKY TILLIER - ODYSSEY HOUSE NSW, is involved in the general running of the operations of both residential sites in Eagle Vale and Ingleburn. She oversees the performance of her team, managing the operations, kitchens and centreline departments. Nicky offers ongoing support to the TC, ensuring that residents are achieving their treatment objectives.

STEVE KENT - ODYSSEY HOUSE NSW, is part of the Assessment and Intake team for the residential program at Odyssey House NSW, and before that, a Residential Support Worker. He has worked in the TC for over 10 years and is a huge advocate for the TC model. His work ethic and commitment to seeing change and wanting help for others, is authentic and real, providing a safe and supportive therapeutic environment.

TANIA CROFT - ODYSSEY HOUSE NSW, supports Families treatment planning within both the Parents and Children Program and Parents in contact program, whilst supporting the holistic treatment of participants and their families within the therapeutic community model. Tania is a Lived Experience Case Manager and has been working with Odyssey since 2006. She has a profound knowledge of TC and is an advocate for empowerment.

CAROL ROWE – ODYSSEY HOUSE VICTORIA, is the Quality and Training Manager and has been with OHV for 14 years. She is responsible for all residential staff training and training of residents as they prepare to depart the program for the community. Carol was instrumental in establishing the OHV mentoring

program and has supported TCs in the implementation of the ATCA Standard and TC Training.

TIM FLORA – ODYSSEY HOUSE VICTORIA, is Program Manager of the Odyssey House Therapeutic Community at Lower Plenty. This role provides leadership, management and support to the 120 bed TC which includes 30 family beds. Tim has worked at the Lower Plenty TC for 16 years, initially in IT but then in clinical roles, working his way through every level to his current role as Program Manager. In recent years, Tim has embraced and led change as the program has evolved to become increasingly contemporary and supported staff to develop program excellence and explore new ways to meet service gaps and residents' needs.

COLLEEN CLIFFORD – WHOS OSTAR, is the Assistant Manager of WHOS OSTAR (Opioid Substitution to Abstinence Residential), a TC that gives clients on opioid substitution therapy, the opportunity to reduce/cease OST while learning the skills necessary to live a drug free life. Colleen is dedicated to helping clients, and is passionate about the TC model of care. She assists in managing a unique TC, developed around clients on pharmacotherapy who often face significant marginalisation and stigma in the community.

HENRY EVERINGHAM – WHOS OSTAR, has been a Community Service Worker at WHOS in Sydney since 2011 (12 years), primarily working in the OSTAR program. Henry's experience in TCs, and his knowledge of "community as method", are key strengths of the OSTAR program. His particular fields of expertise include facilitating groups on Relapse Prevention and Acceptance & Commitment Therapy. He is passionate about helping residents experience personal growth through learning new modes of communication and developing social responsibility.

SCOTT HASSETT – WHOS RTOD, is the Assistant Manager of WHOS RTOD and has worked at WHOS for over 10 years. Scott is dedicated to helping clients, and is passionate about the TC model of care, and has spent a decade supporting the TC movement. Using empathy and a strengths-based approach, Scott works tirelessly to support clients to develop the skills needed to engage in shared communal living.

HUNTER – WHOS HUNTER, is a special member of the WHOS Hunter community, where he has played a unique therapy role for more than ten years. Hunter's journey began when he was very young, and over the years, he has honed his skills to become an integral part of the healing process at the Residential Therapeutic Community. Hunter's mission is simple: to spread joy, ease emotional burdens, and offer unwavering support to those on their path to recovery. Hunter's calm demeanour and intuitive nature, has an uncanny ability to sense emotions and provide solace to those in need.

Meet Hunter, an extraordinary therapy dog with a heart as vast as his paws and a spirit that embodies the very essence of the therapeutic community movement.



20-30 YEAR RECOGNITION AWARDS

ROBERT PHELPS – WHOS OSTAR, has been a Community Service Worker at WHOS in Sydney since 2001 (over 22 years). He is primarily at OSTAR (Opioid Substitution To Abstinence Residential) and its predecessor, a TC for clients seeking to reduce/cease opioid substitution therapies in a safe environment. Bob's experience in TCs, and his knowledge of "community as method", are key strengths of the OSTAR program. His ability to build rapport with clients reflects his decades of strength-based practice. He is well-regarded for his group facilitation and client intervention skills and has dedicated his 22-year career to helping some of the most marginalised AOD users pursue recovery.

Recognising that abstinence is not always the chosen option, he is passionate about instilling harm minimisation into treatment.

SANDY SCHOFIELD – ODYSSEY HOUSE NSW, leads a dynamic and diverse professional team responsible for managing critical functions within Odyssey House NSW.



This includes oversight of government relations, branding and marketing, public relations, stakeholder engagement, and donor management. Her primary focus is on driving Odyssey's sustainability and growth through strategic initiatives. She is a highly respected team member with over twenty-five years' experience working in and managing fundraising and marketing teams. Her experience, leadership, passion and dedication to Odyssey's mission have been invaluable in contributing to the organisation's growth.

STEFAN GRUENERT - ODYSSEY HOUSE VICTORIA, is CEO of Odyssey House Victoria and has been in this role for 16 years. He began at Odyssey House as a psychology student on placement at the Lower Plenty TC, and has worked in clinical roles at the TC, and in research, policy, and management in both residential and community service areas across OHV, before becoming CEO. He has more than 22 years of service to Odyssey House Victoria.



Stefan has provided leadership within the AOD sector in Victoria and Australia over a significant period of time. He has always been committed to the Therapeutic Community model, and has visited multiple TCs across Europe, North America, and New Zealand. He has established several University partnerships which continue to undertake research on OHV's TC, and has co-authored a number of published journal articles on TC outcomes, or programs based within TCs.

Stefan has supported planning applications and VCAT hearings for other services attempting to establish new TC programs, and has influenced Victorian government policy which led to new funding for additional TCs in Victoria, as well as advocating for new programs in Mildura, and soon to be established, one in Melbourne for working Victorians in collaboration with several industry Unions.

Significant Contribution to the Therapeutic Community Movement in Australasia: Program, Service or Intervention

This award recognises an exemplary or commendable contribution to the Therapeutic Community movement in Australasia made by a program or intervention.

The criteria for this award is based on current best practice; effectiveness on a range of measures, including the improvement of social and psychological functioning; and evidence that it is making a meaningful contribution.

The Judges were extremely impressed with the nominations in this category and made a decision on this occasion to announce more than one winner in this category. This acknowledges the work being done by our members – and particularly the developments over the past 5 years since we were last able to host the awards.

The first awardee in this category has been working in partnership with ACT Corrective Services since 2009. With a core program of 20 weeks, the modified TC offers a safe, supported environment for sentenced and remanded male detainees voluntarily seeking recovery from alcohol and other drug issues as well as optional Transition Outreach to Graduates exiting custody. The TC is based on TC theory model and method, aligns with the Australasian TC Essential Elements and incorporates the best practice approaches to individual and group AOD. Support for community re-integration is also key for continuing recovery, embedding relapse prevention and harm

minimisation strategies and ultimately preventing a return to custody.



ATCA congratulates **Solaris Therapeutic Community, Karralika Programs.**

The next awardee was established in 1992 and provides a residential Therapeutic Community for women set in the tranquil, heritage listed grounds of Broughton Hall in the inner west Sydney. The

ATCA E-News November 2023

program provides specially tailored programs to meet the needs of women and as such takes a trauma informed, educational and inclusive approach. It is an active member of the AOD Women's Network, is represented on a range of industry working groups and forums and has service level arrangements and Memoranda of Understanding with key AOD service partners.

The TC values involvement with the broader community, in particular as that involvement relates to First Nations people, people from culturally and linguistically diverse backgrounds and people from the LGBTIQ community.

ATCA congratulates **WHOS New Beginnings Therapeutic Community**



The final awardee in this category returned us to the custodial setting. This program was developed according to the Australasian TC Essential Elements and these elements were met where possible, given the limitations of a TC in a prison environment. The program comprises a 77-bed medium security prison in which the entire prison operates as a TC.

It is 28 weeks in duration and comprises three stages, as well as an option for graduates to remain for a period of time as 'fourth stage' residents following graduating the program. They have recently celebrated their fifth birthday with impressive treatment outcomes, including 276 women graduating, and 238 being released to the community.



The data collected by the WA Department of Justice shows a recidivism of 6.7% - incredible results.

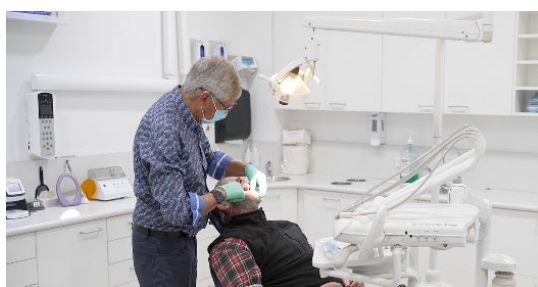


ATCA congratulates **Wandoo Therapeutic Community, Cyrenian House**, in partnership with WA Department of Justice.

Excellence in Research and Evaluation: Therapeutic Community Research Award

This award was introduced in 2016 and recognises the individuals, research teams and TCs that have contributed to evidence-based research and evaluation of TC services and programs. To be eligible, nominees must show how the research has contributed to TC knowledge and evidence-base; and provide evidence of peer reviewed publications and conference presentations.

The award for the winning research for this year was presented to a team that developed a unique program to address a health issue which negatively impacts on confidence, resilience, self-worth and overall health and wellbeing. For people in AOD recovery, chronic dental issues are common, often caused or exacerbated by AOD use. In early 2022, Palmerston Association led a partnership with St Pat's Community Support Centre in Perth to pilot an innovative program that provides free and comprehensive oral health care for clients in Palmerston's residential AOD treatment program.



The dental care is provided pro bono by retired general Dentist, Dr Richard Slattery at clinics run each week at St Pat's, which has a well-equipped dental clinic at its Fremantle community support centre. As this is the first program of its kind to be integrated into a TC AOD rehabilitation service, a robust evaluation was embedded into the program from the outset, led by researchers from The University of Notre Dame.

We had the opportunity during the conference to hear about this innovative program.

ATCA congratulates **Emma Jarvis, Palmerston Association; Professor Lisa Wood, from the Institute for Health Research, University of Notre Dame, Perth; Traci Cascioli, Chief Operating Officer, St Patrick's Community Support Centre, Fremantle; and Dr Richard Slattery.**



Significant Contribution to Development at an Organisational Level

This award was introduced in 2019 and acknowledges the individuals who have made a significant contribution to the organisations in which they have worked over a considerable period of time. These people are the stewards of the Community as Method approach to treatment. Their daily presence as role models, teachers and mentors within their communities is vital to the success of the model. The goal of this award is to acknowledge and publicly recognise the important work done by them in preserving the model and guiding the implementation of new interventions, programs and innovations to treatment as they become relevant to the communities in which they work.

In 2023, ATCA recognised two people who were nominated by their organisations to receive this award.



The first recipient of this award has been employed at Odyssey House NSW for nearly 15 years. She is a program graduate who genuinely exemplifies the description of being a steward of the Community as Method approach,

being a teacher, mentor, and role model. She now leads the Operations and Residential Support team within the TC, overseeing all the running of the TC, working in partnership with the senior residents to make sure the TC dynamic is supporting the needs of

the community and that all the logistical needs are met.

ATCA congratulates **Nicky Tillier, Odyssey House NSW.**

The second awardee has been working with the Ted Noffs Foundation for over 15 years. During this time, he has worked in a variety of roles, initially as an Alcohol and Other Drug Worker, then as a Counsellor and Program Manager. For the last eight years he has been the Clinical Services Manager for the Noffs organisation, overseeing the treatment and model of the Therapeutic Communities in Sydney and ACT.



Through his time at Noffs, he has been instrumental in a number of research papers and evaluations of the program and model and implemented a number of changes to increase the outcomes for young people in treatment.

ATCA congratulates **Kieran Palmer, Clinical Services Manager, Noffs.**

First Nations Innovation and Partnership Award: Therapeutic Community Movement in Australasia

This award recognises organisations that have made a contribution to the TC movement in Australasia through innovation and partnerships that make TCs culturally safe and relevant to First Nation's peoples.

The goal of this Award is to provide public recognition of work done to include first nations peoples in the delivery of TC programs either by way of innovation or the formulation of partnerships that directly benefit First Nations residents in Australian and New Zealand TCs.

This year, ATCA made two awards in this category. Recipients of the first award have been providing this program for over 17 years. The name of the program translates to 'spiritual speaking and sharing' and embodies innovation in two key aspects by combining social and emotional elements and connection to culture and country; and innovative healing programs with the mainstream TC treatment

model, delivered in a culturally sensitive and safe environment. This program helps reconnect clients to their culture, builds strength and self-esteem, reduces the impact of isolation and trauma, and completes the journey of recovery from substance use.



ATCA congratulates **Odyssey House NSW and the Mingu Yabun Program**



The second awardee in this category is committed to providing culturally safe services to Aboriginal clients and has been on a journey of deepening the organisation's cultural competence across all program areas. The vision is for equality and equity, so that all Aboriginal people, including staff, feel comfortable walking through the doors of the program, knowing they will be treated equally, respectfully, in a safe and culturally secure way, and with genuine inclusiveness.

This program represents a partnership between the organisation and an Aboriginal business on Noongar Boodja known as Kalyakoorl (meaning always or forever), to provide support for Aboriginal and Non-Aboriginal clients in the TC to heal from alcohol and other drug related issues by providing a culturally safe space centred in Noongar language, culture and connection.



ATCA congratulates **Palmerston Association and Nyungar Wonki.**

Significant Contribution to the Therapeutic Community Movement in Australasia by an Individual

This award recognises the individuals who have made a significant contribution to the Therapeutic Community movement in Australasia over a considerable period of time.

This year's recipient has been an integral part of his organisation for over two decades, firstly as assistant manager to now, the Chief Operations Officer, where he has been responsible for some of the organisation's most significant innovations. He has been responsible for co-creating the IT software that many of our TCs use and has overseen the expansion of the organisation's work from Canberra to Townsville.

In a truly "this is your life" moment, the ATCA Board on behalf of the Membership was delighted to see **Mark Ferry** being recognised for his commitment and dedication to ATCA, its members and to the therapeutic community model of treatment. Mark has supported the work of the Secretariat and the Board with a willing spirit, a dedication to the role of Treasurer and with his usual good nature, thereby making the ATCA a stronger association.



Congratulations Mark, well done and thank you for all that you have done and will continue to do.

Honorary Life Membership

This is an award which may be granted by the ATCA Board to an individual in recognition of commitment and services rendered to the Association and its membership. Criteria in granting Honorary Life Membership includes:

- Length of active membership - a nominee will have been an active TC representative and been

involved for a significant time, demonstrating a long-term commitment.

- Demonstration of a significant contribution to the Association – this may include holding positions on the Board, Work Group / Committees supporting their own or other Association member therapeutic communities, significant contributions and support to the organising of Association events.
- Significant contribution in the national, state and territory arenas that has furthered the position of the Association and its membership.

In 2023, two people were awarded Honorary Life Membership. This award acknowledges significant contribution to the Association, including advancing the position of ATCA, its membership, and the Therapeutic Community model, and recognises a contribution that goes beyond the ordinary for an extended period of time.

Garth Popple

provided the James A. Pitts Oration at the ATCA

conference and is the Executive Director of We Help Ourselves (WHOS). He has been working in the

alcohol and other drug (AOD) nonprofit sector since 1980, and in management roles since 1986. He has a long and impressive history in the field and is currently the Deputy President of the World Federation of Therapeutic Communities, and Advisor to the International Federation of NGOs (IFNGO) and Federation of Therapeutic Communities – Asia.



Lynne Magor-Blatch commenced her career in TCs in 1974 at the Ley Community in Oxford. Her training involved entering Alpha House, the first TC in the UK, as a "resident placement" – an experience that brings a range of stories. After returning to Australia in 1979, Lynne was involved in the establishment of Killara House in the rural community of Granya in NE Victoria, and then in 1988 became the Services Director and later, Clinical Director of Karralika, working



with Karralika for more than 14 years over a 20-year period. From 2009 until 2020, Lynne was the Executive Officer of ATCA and remains deeply involved in training and supervision of TC staff in Australia and internationally.



In closing the conference, ATCA Chair, Gerard Byrne noted the excellent speakers throughout the two days covering a range of diverse and informative topics, and particularly, "A big thanks to The Glen,

Azza and TGB for their inspirational opening cultural dances."

Noting the theme of *Inclusion* as the focus for the opening session, "We were reminded of the importance of Aboriginal and Torres Strait Islander culture and of inclusion. The bringing together of people and cultures, the need to value indigenous knowledge and in the words of Peter from Odyssey Auckland – weaving people together.

The value and benefit to all of an LGBTIQ inclusive approach and ways to achieve this."

Other sessions throughout the conference were noted and the positive impact of the NSW Drug Court, the important work being done to support parents through the Parents under Pressure program, and a wider sector snapshot of the excellent work that goes on behind the scenes with AADC.

There was mention of therapeutic community rehabilitation in the context of the Walama List of the District Court of NSW and the impactful work being done by ATCA members to reduce recidivism, and an interesting, thought provoking and challenging James A. Pitts Oration.

Gerard thanked the conference partners:

Platinum Partner: Department of Health and Aged Care

Gold Partner: Cyrenian House WA

Silver Partner: Palmerston Association WA

Bronze Partner: Toora Women Inc ACT

Bronze Partner: Odyssey House NSW

Networking Event Partner: WHOS

James A. Pitts Oration Partner: Odyssey House NSW

Significant Contribution to the Therapeutic Community Movement – Individual Award:

Palmerston Association

Significant Contribution to the Therapeutic Community Movement in Australasia: Program, Service or Intervention: DASA

He then summed up the work we do in our services in the following way.

"The work that we do can likened to the ancient Japanese art of Kintsugi, developed in the 15th-Century kintsugi, means "to join with gold".



It is a reminder to stay optimistic when things fall apart and to celebrate the flaws and missteps of life, not to fear or hide from them.

Kintsugi is an extension of the Japanese philosophy of "sabi", which is a philosophy that sees beauty in the incomplete and value in simplicity.

As a philosophy it treats breakage and repair as part of the history of an object, rather than something to disguise.

In the process of repairing things that have been broken - something new, more unique, beautiful, and resilient is created.



Gold is used to join the once broken pieces together to create the new.

I see our work in this philosophy."

Thank you once again for attending this year's conference.

To the people who use our services – thank you, we will honour your choice by continuing to provide the best treatment approach possible – the TC approach.